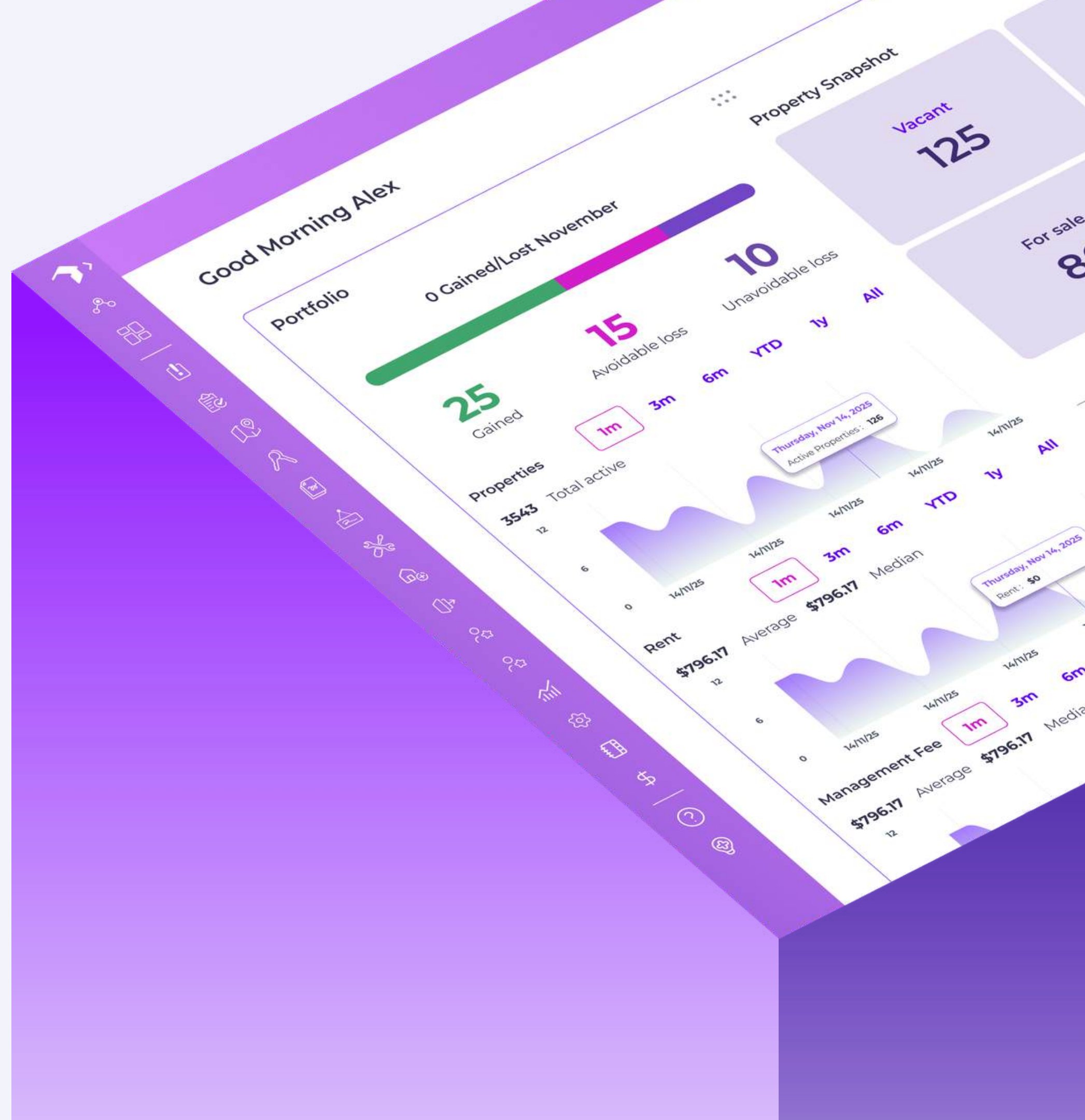




End-to-end property management, automated

One connected platform for the entire property lifecycle, enhanced with AI to automate operations and elevate performance.



Hello, we're OurProperty!

Great agencies need systems that allow their experience to scale. OurProperty was built with that principle in mind.

As portfolios grow, the operational load increases. OurProperty carries that load through a single, end-to-end system that allows work to progress automatically in the background, reducing reliance on manual effort.

This creates capacity without requiring additional headcount, allowing experienced property managers to spend more of their time where their expertise has the greatest impact.

2014
Introduced key management and arrears workflows. Early AI concepts embedded.

2017
OurProperty brand launched. Expanded into letting, tenant acquisition and Tenant App.

2020 - 2021
Added new business acquisition tools to support portfolio growth.

2024 - 2025
New leadership appointed. Released 360 inspections, advanced AI capabilities and major user experience and interface upgrades.

2013
Launched core maintenance workflows and landlord, tenant and tradie portals.

2015 - 2016
Released inspections, compliance and leasing modules. Introduced remote inspection capability.

2019
Launched Australia's first automated property management payment platform.

2022-2023
Introduced five tenant payment methods, CRM and expanded AI into landlord risk, copy generation and bond management.

Property managers operate at the centre of one of the most complex roles in real estate

Across agencies, experienced property managers are responsible for coordinating and overseeing:

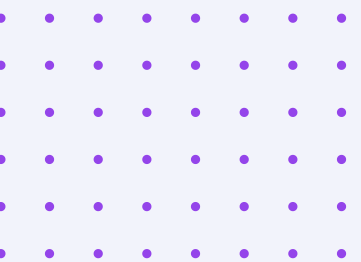
- ✔ Trust account operations and exceptions
- ✔ Arrears monitoring and intervention decisions
- ✔ Time-critical notices for arrears, renewals and terminations
- ✔ Legislative change and process alignment
- ✔ Portfolio growth without loss of service quality

When systems are built to support this level of responsibility, teams can spend more time applying experience, judgement and care.

Technology handles execution, so property managers can lead

Property managers decide *what needs to happen*.
OurProperty takes care of *making it happen*.

This shifts professionals away from coordinating admin and toward managing outcomes, risk and client relationships.

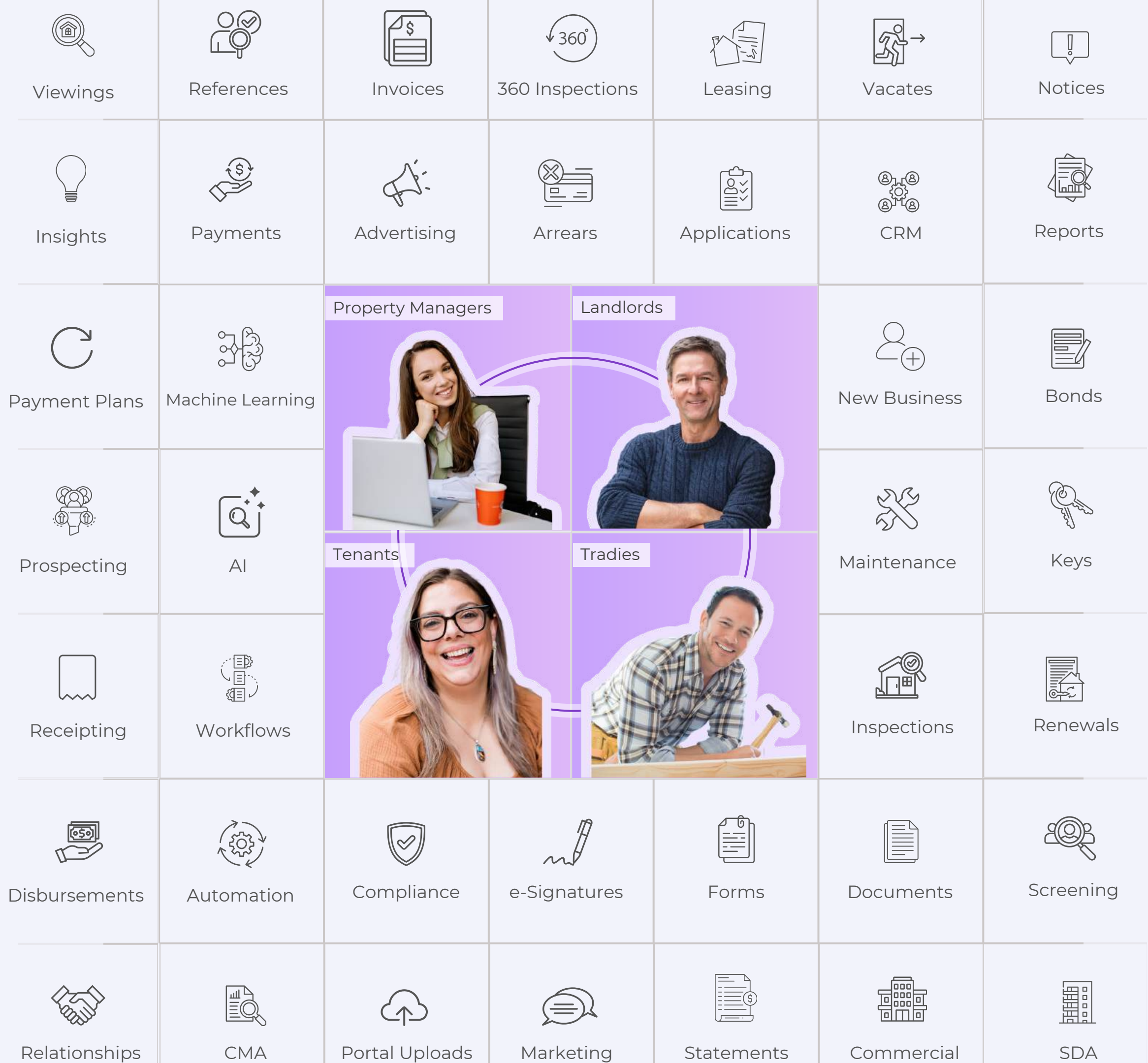


End-to-end property management

Efficiency is only possible when everything is connected.

OurProperty brings core property management functions into a single platform, supported by connected portals for tenants, landlords and tradies.

No plug-ins or extra software required. Everything you need is included, *all in one place*.



Meet Ava: your automated virtual assistant

Before automation, property managers were responsible for every reminder, approval, notice, follow-up and document.

Ava changes that.

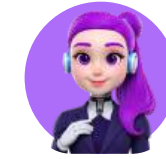
Ava works quietly in the background, handling the busy work that slow down high-performing teams, freeing property managers to lead decisions rather than manage admin.

- Artificial Intelligence
- Machine Learning
- Task Automation
- Suggested Insights
- Image Recognition



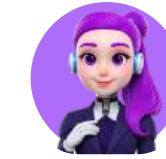
Let Ava handle the busy work

Ava takes responsibility for the operational work you assign across your portfolio, operating within the controls you set. Her capabilities continue to grow with every platform update.



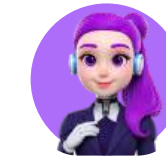
Draft and personalise landlord and tenant communications

AUTOMATED



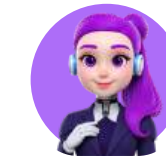
Receive and allocate incoming rent payments

AUTOMATED



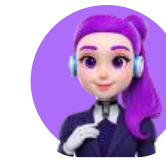
Progress maintenance from request to payment

AUTOMATED



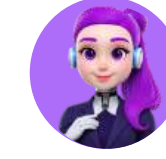
Generate and issue lease renewals once approved

AUTOMATED



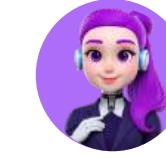
Schedule inspection runs and issue entry notices

AUTOMATED



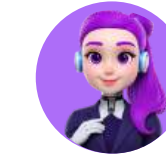
Generate and optimise property listings

AUTOMATED



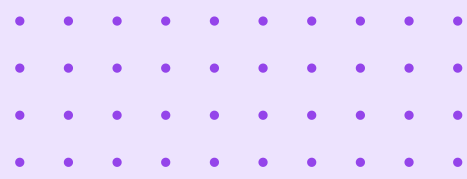
Progress arrears follow-ups across email, SMS and phone

AUTOMATED



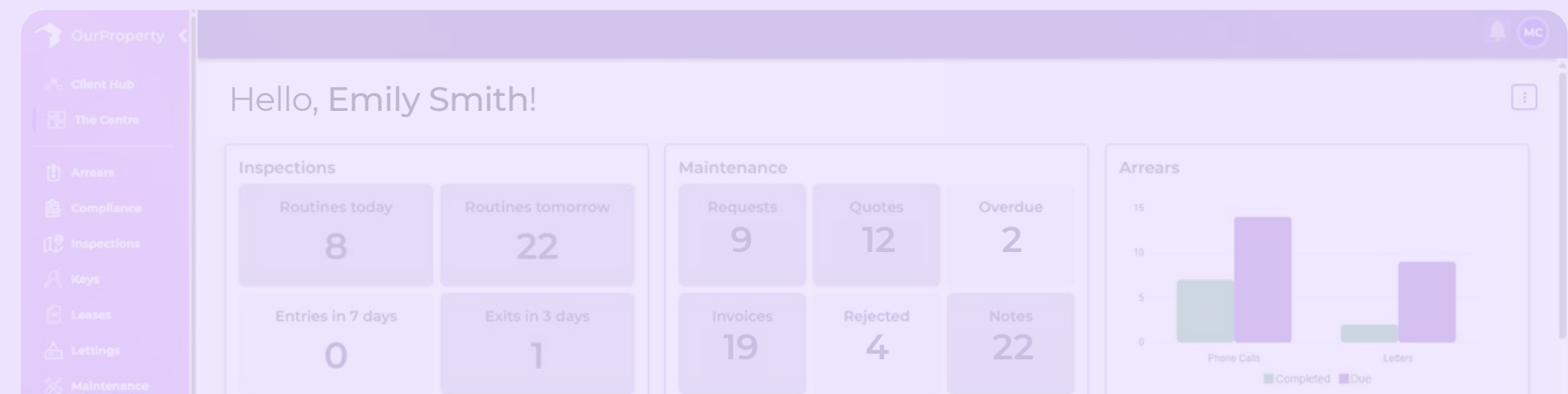
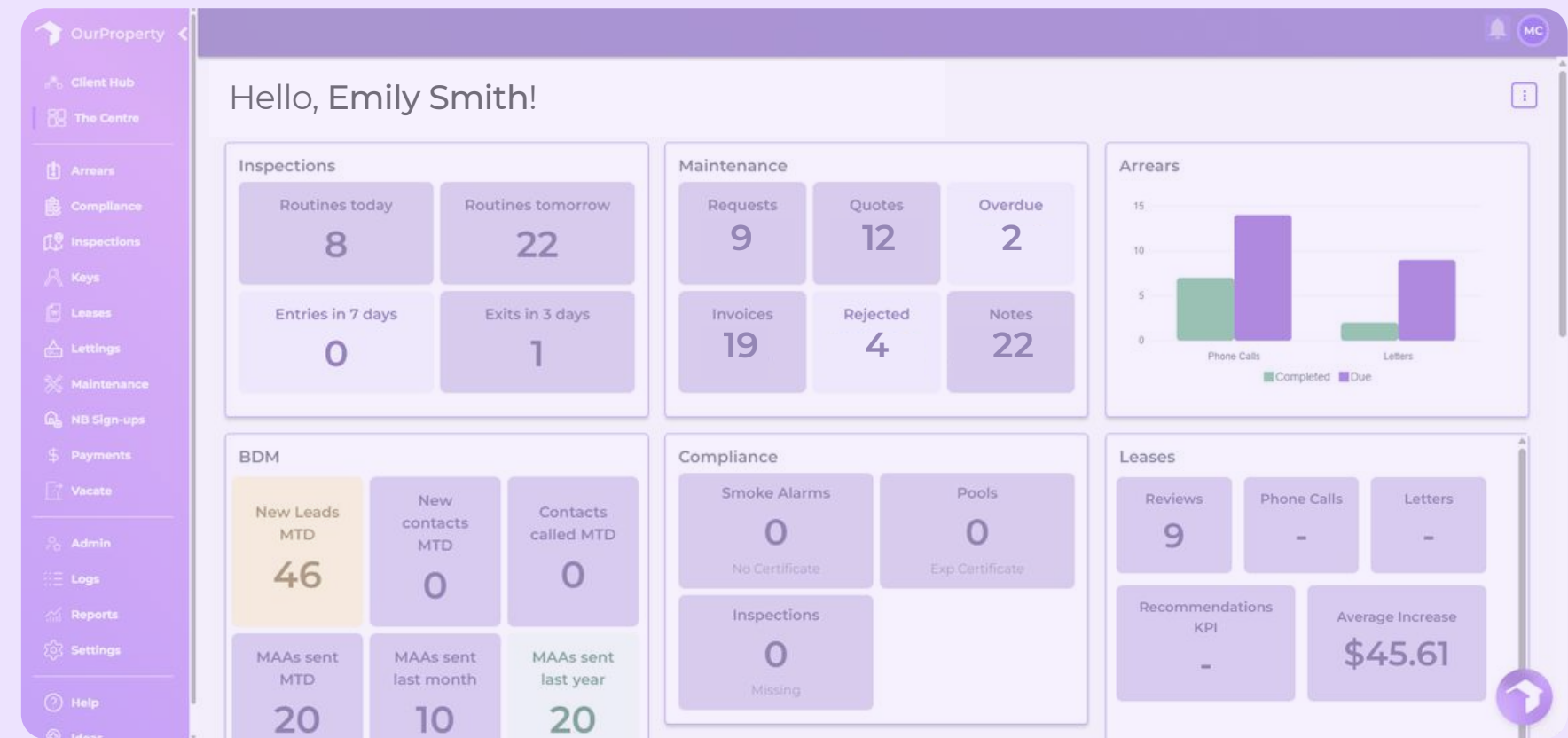
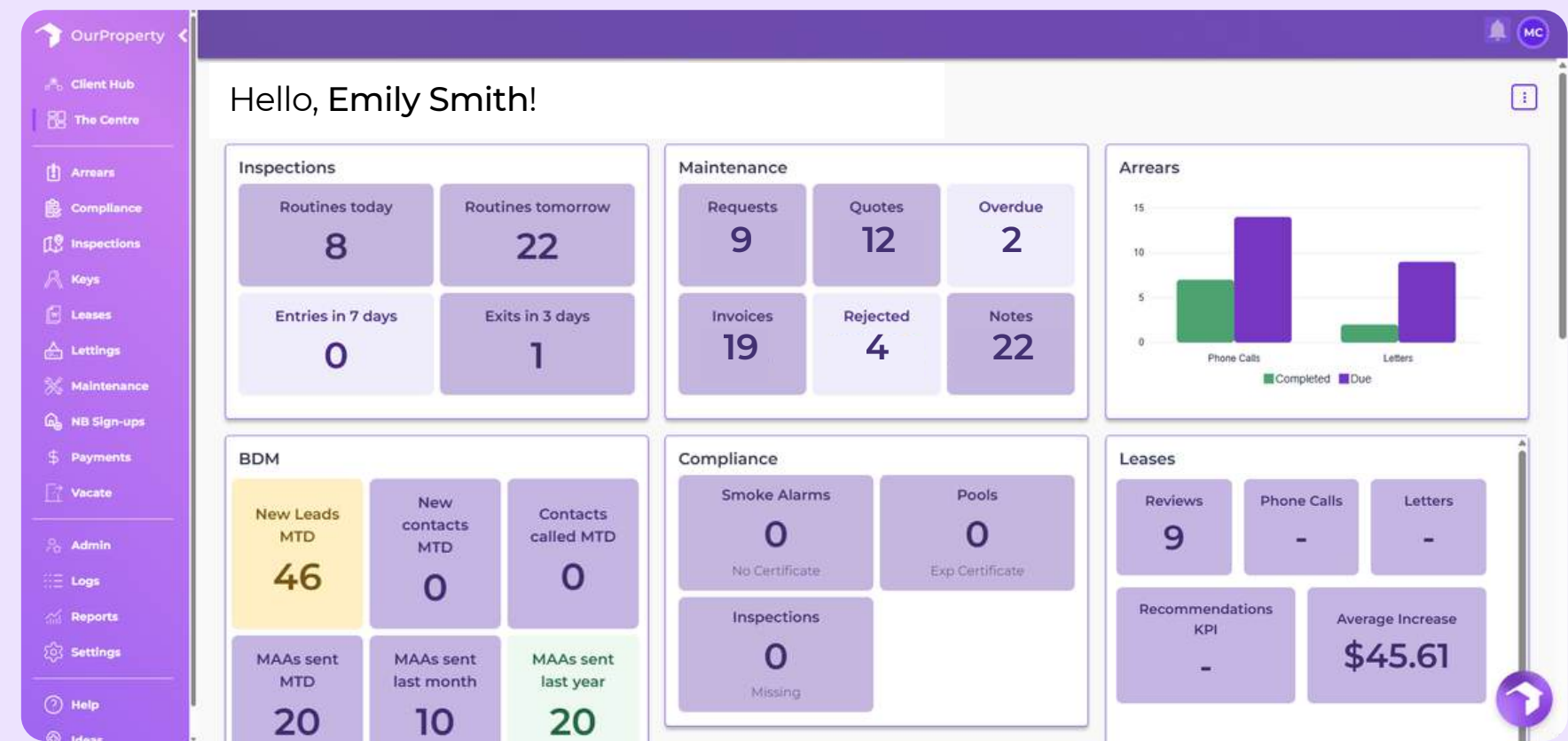
Hold owner funds according to agency-defined rules

AUTOMATED



Inside the platform

How OurProperty delivers automated execution across every core function of the property management journey.







Automated payments with OurTrust

Australia's first automated property management payment platform, operating for over seven years and processing \$7B+ through regulated trust accounts.

OurProperty operates regulated, audited trust accounts in every state on behalf of agencies, removing operational risk while keeping full control in agency hands. Say goodbye to:





- ✓ End-of-day and end-of-month trust reconciliation
- ✓ Unidentified or misallocated tenant payments
- ✓ Manual adjustments to balance trust accounts
- ✓ Late or staggered owner disbursements
- ✓ Trust accounting errors and audit risk
- ✓ Separate trust accounting systems

✓  Ava   

1. Receive & allocate rent payment

✓  Ava   




2. Issue receipts

✓  Ava   

3. Apply fees and charges

✓  Ava   





4. Withhold funds for upcoming bills

✓  Ava   

5. Disburse landlord funds

✓  Ava   

6. Pay invoices to creditors

✓  Ava   

7. Send EOM statements

Not all payment models remove the work

Some models move money. OurTrust removes the operational and compliance burden that comes with it.

| | Self-Managed Trust | Virtual Wallet | OurTrust  |
|---------------------------------|--------------------|----------------|--|
| Regulated trust account | ✓ | ✗ | ✓ |
| Automatic payment entry | ✗ | | ✓ |
| Automatic fee & bill management | ✓ | | ✓ |
| Priority payment order enforced | ✗ | ✗ | ✓ |
| Reconciliation & reporting | ✗ | | ✓ |
| Audit-ready & compliant | ✗ | ✗ | ✓ |

The OurTrust difference



Safer and regulated

Funds are held in regulated trust accounts and fully audited, providing peace of mind



Fully automated

Payments, allocations, reconciliation and reporting handled automatically by platform



Correct payment order

Management fees, property bills, then landlord disbursements



No conflicts of interest

OurProperty does not earn interest on landlord funds

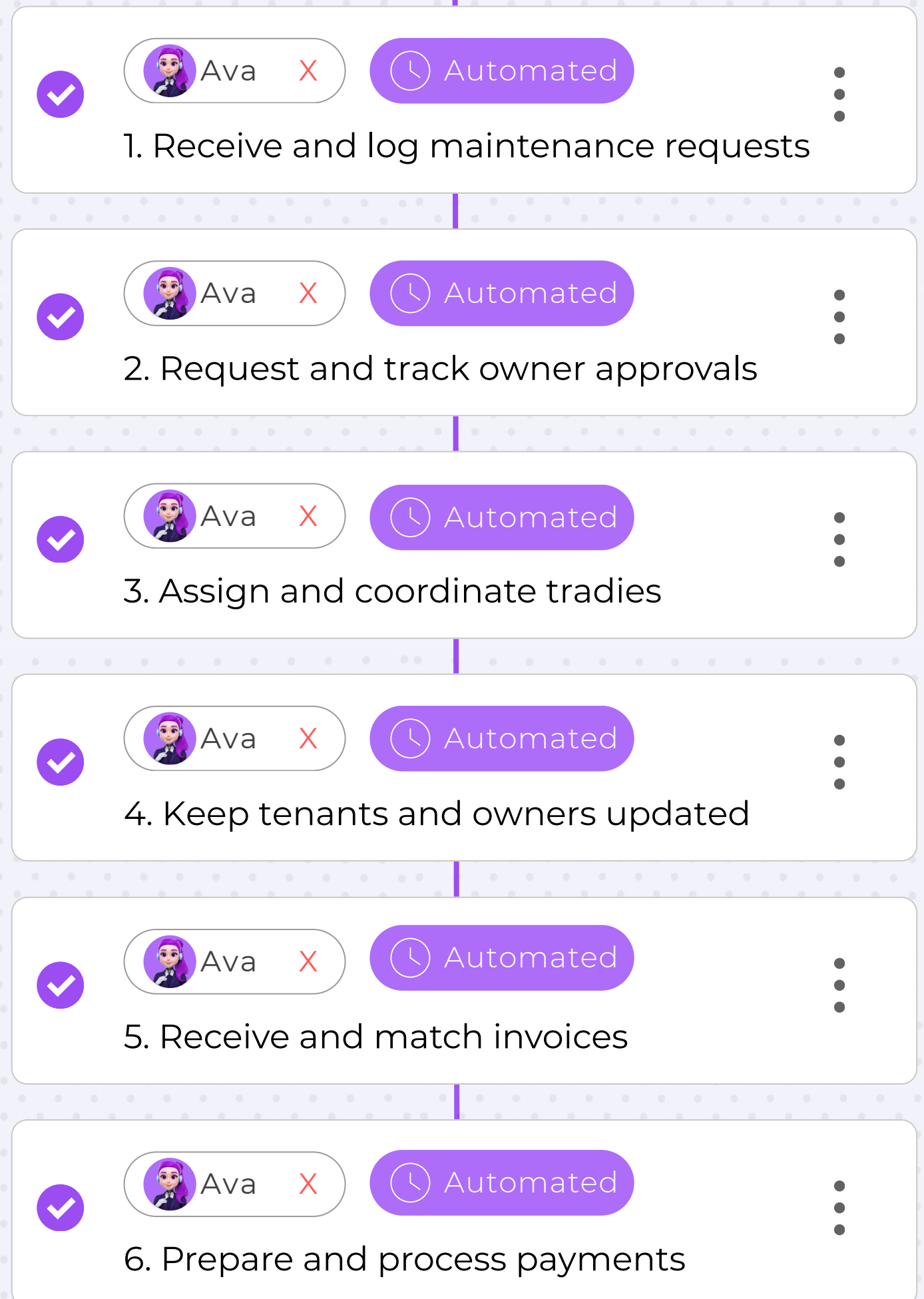


Compliance simplified

Agencies stay compliant without managing paperwork, checks, or manual processes

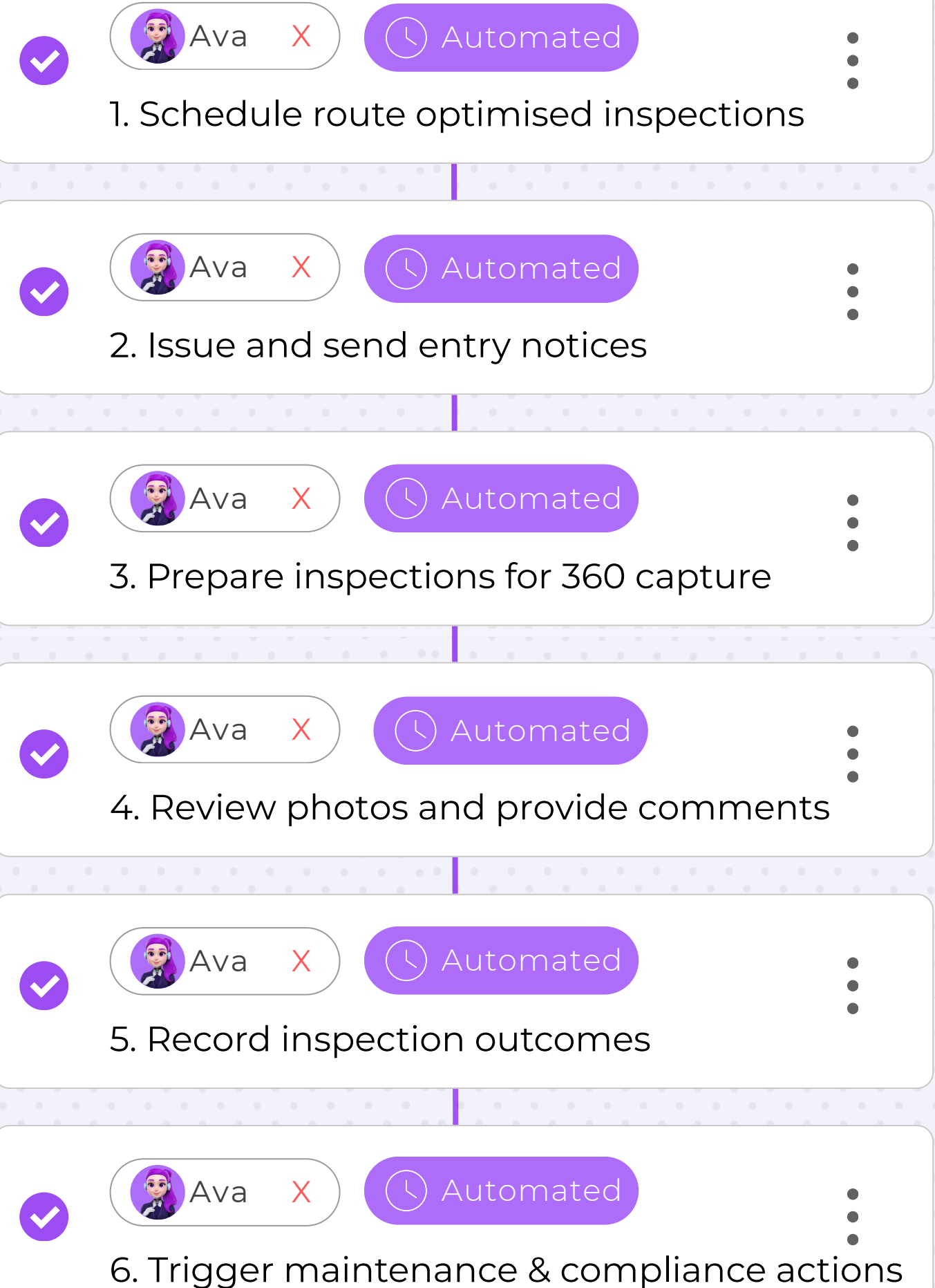
Maintenance that moves itself forward

Maintenance workflows are automated inside OurProperty using owner preferences, predefined rules and real-time updates. Jobs progress from request to resolution with AI-supported coordination and visibility, allowing property managers to oversee outcomes rather than manage day-to-day follow-ups.



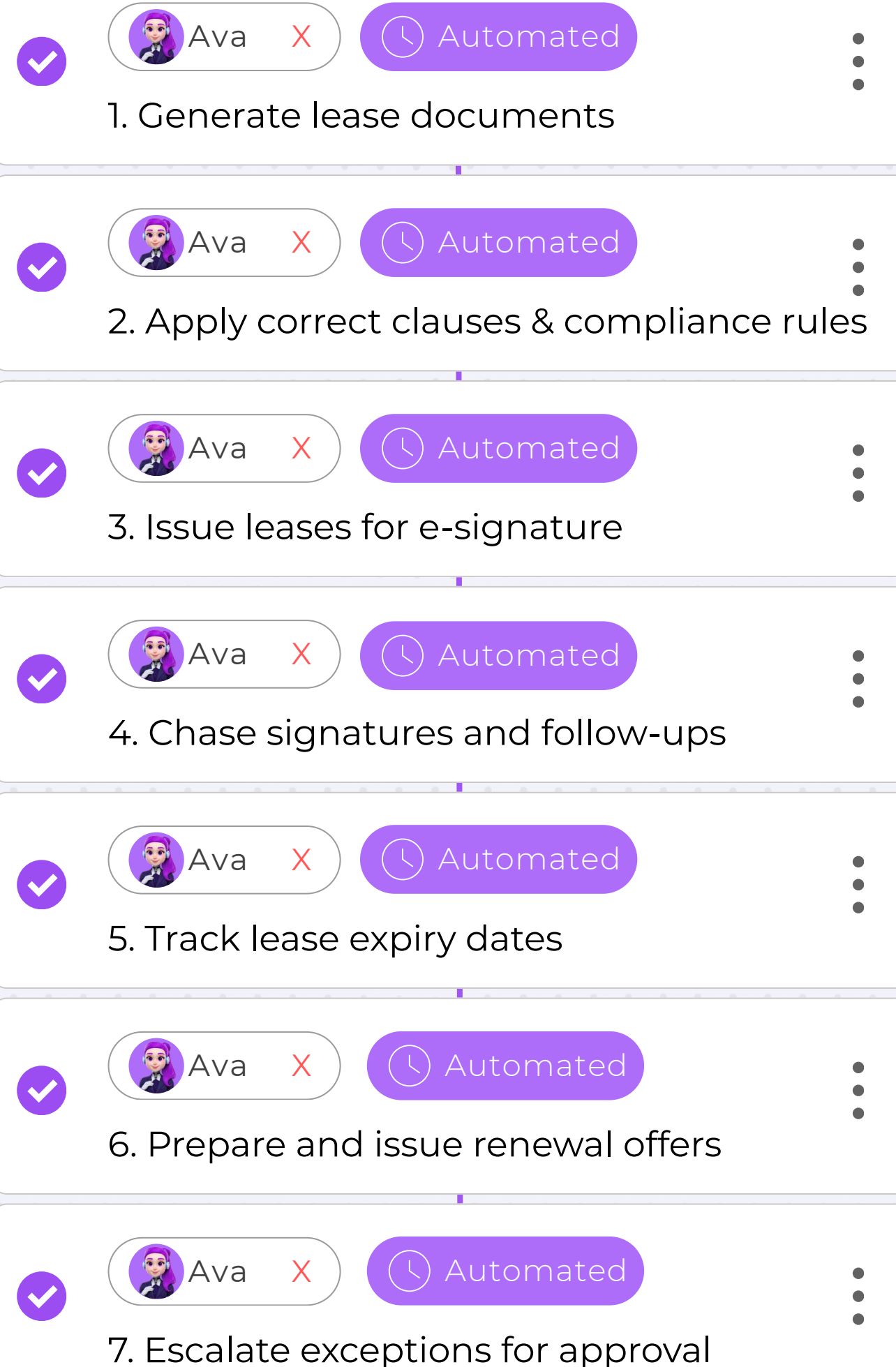
Inspections that turn insight into action

Inspection scheduling and reporting are handled end to end within the platform. 360° inspections and AI-generated comments improve report quality and consistency, while outcomes automatically trigger maintenance and compliance actions without manual checks or external tools.



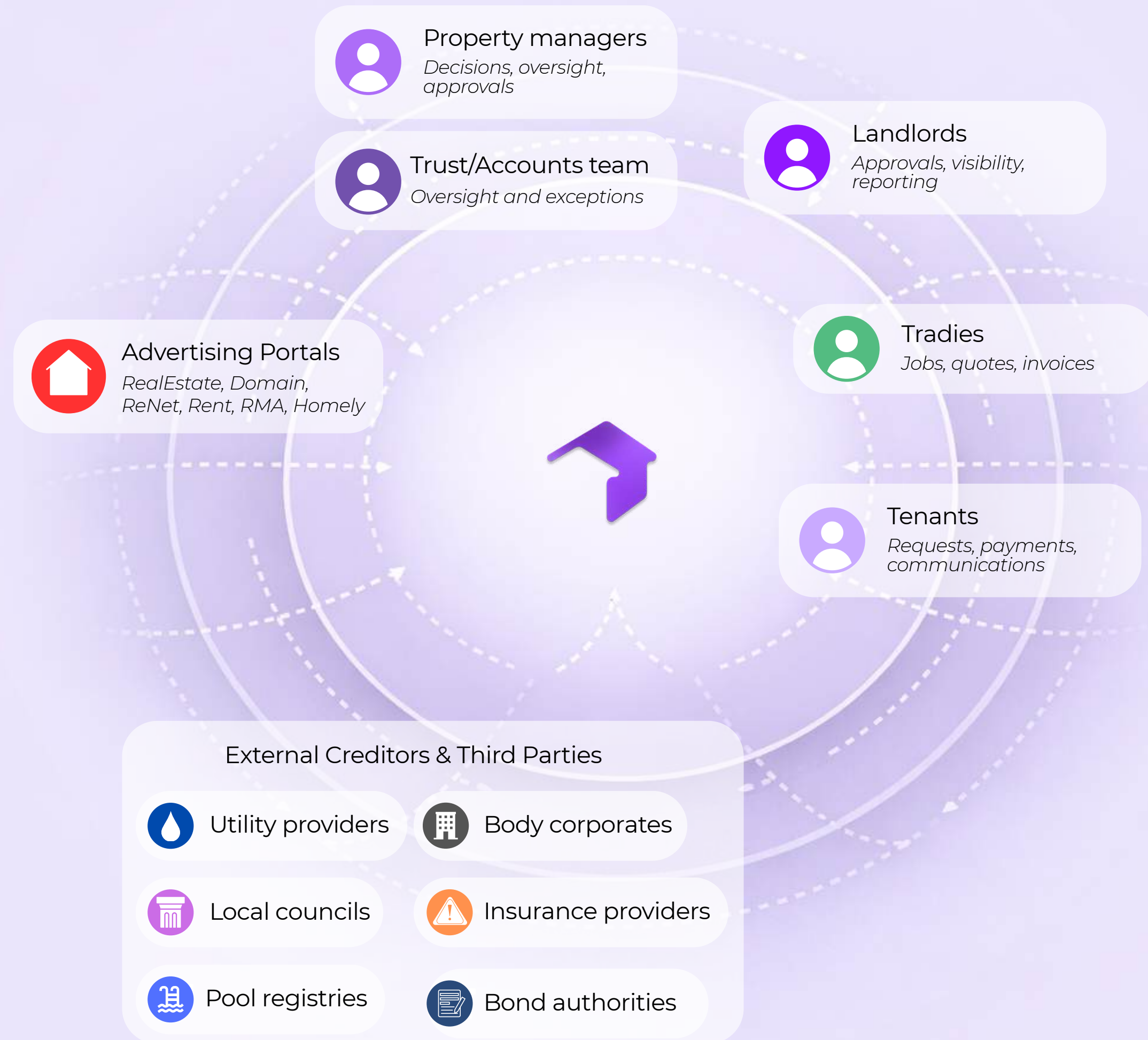
Leasing and renewals, executed start to finish

Leasing is streamlined through automated document generation, e-signatures and built-in compliance, all handled within OurProperty. AI supports consistency and accuracy across listings, applications and lease documentation, reducing preparation from hours to minutes so property managers focus on approvals and decisions, not manual follow-ups.



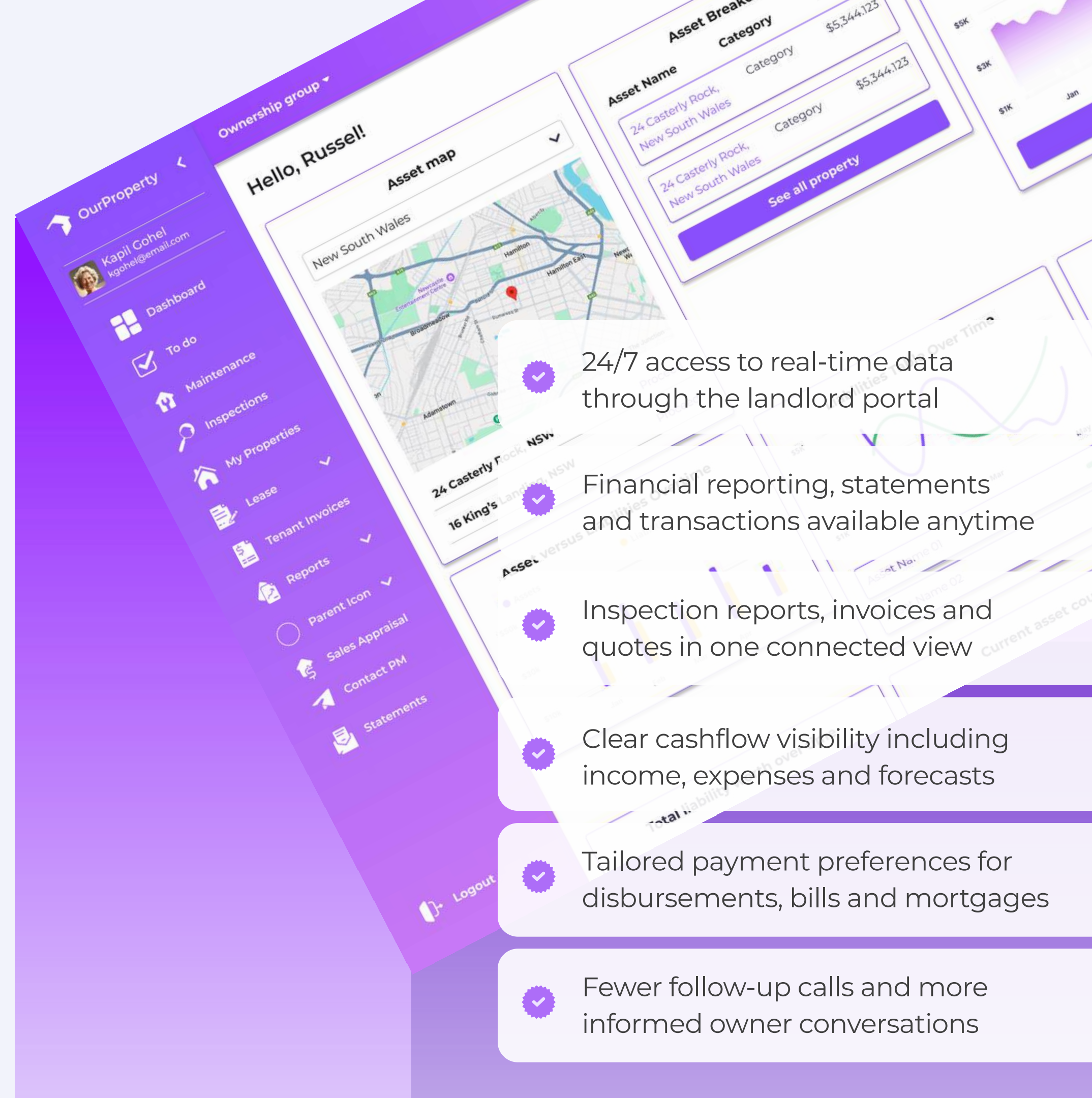
One property management ecosystem, connected

OurProperty brings property management professionals, landlords, tenants, tradies and financial counterparties into a single platform where information, decisions and actions flow seamlessly, removing handovers, duplication and disconnected tools.



Landlord visibility that builds trust and retention

Landlords benefit from clearer visibility, faster resolution and more proactive support, enabled by a platform that handles execution and frees property managers to focus on higher-value relationship and portfolio guidance.



Tenant experiences that reduce friction for your team

When renting is simple, flexible and transparent, tenants feel supported, informed and enjoy a smoother relationship with their agency.



✓ Dedicated tenant app for 24/7 access to documents, inspections and payments

✓ Six flexible rent payment methods including card, direct debit, EFT and Centrepay

✓ Choice of payment day and frequency to align with income schedules

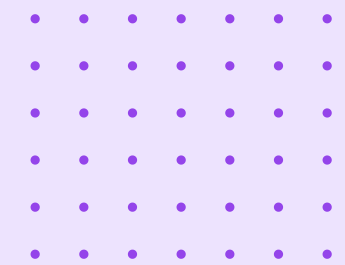
✓ Real-time maintenance updates with clear visibility of job progress

✓ Ability to manage lease offers and requests without back-and-forth

✓ Access to exclusive tenant rewards and discounts for shopping, dining and more

Trusted by agencies across Australia

Real outcomes from agencies using OurProperty to reduce operational load, gain clearer oversight and run more profitable, scalable portfolios.



Harcourts

McGrath

■ **LJ Hooker**

CENTURY 21

■ **RayWhite**

Raine&Horne

belle PROPERTY

REMAX

HARRIS

Coronis

■ **BarryPlant**

Dingle Partners

morton.

For agencies managing more than a thousand properties, other systems just don't have the scalability or flexibility needed. The consolidation of tools, automation of processes and better data insights have positioned us for growth while reducing costs and increasing accountability across the team.

Ewan Morton

Joint Managing Director





Before OurProperty, we would manually process applications, type out lease agreements and enter all tenant details into the system. Now, the platform handles it all!

Kristie Wishart

Chief Operating Officer



RE/MAX

22 years of being in business, we have been able to close Christmas Day and Boxing Day and often had to open straight after the public holiday. This year, first year that we've been on OurProperty and their payments platform, we've already made the decision that this Christmas, we're not opening.

Daniel Burrett

Owner





We haven't run a trust account in three years. It's taken a huge amount of pressure off us and made our processes far more efficient, eliminating the need for manual reconciliations each month.

Caroline Selka
Director & Principal



Compliance is actively managed, not left to agencies to interpret

OurProperty continuously tracks legislative and regulatory change across jurisdictions. Platform behaviour, workflows, timing rules and permissions are updated immediately as requirements continue to change.



We actively monitor legislative and regulatory change across every state



Platform updates are implemented quickly as requirements change



Agencies are notified early, with clear explanations of what's changing and why



Training, webinars and documentation support teams through every update



We undergo regulatory audits at the platform level, reducing the burden on agencies

Regulatory audits are handled at the platform level, so agencies don't carry that burden alone.

Simple pricing. Fully supported onboarding.

One platform.
One subscription.
Everything included.

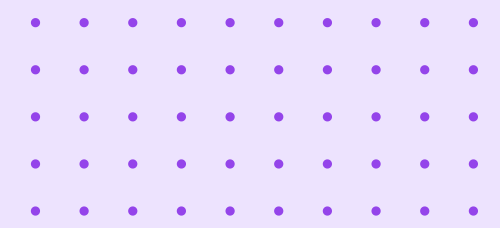


Pricing

- ✓ Simple per-property pricing, scales with your rent roll
- ✓ One-off, all-inclusive onboarding fee
- ✓ No modules, no add-ons, no upgrade tiers
- ✓ Only pay for real usage where it applies

Onboarding

- ✓ Led by former property managers who get your workflows
- ✓ Data migration, compliance and workflow setup
- ✓ Tailored training for your team and how you operate
- ✓ Ongoing guidance until your team is confident and live



One system built to support great agencies. So you can scale with confidence.

See how OurProperty brings the entire property management lifecycle into one platform, reducing costs, improving margins and freeing your team to focus on higher-value work.

[Book a Demo](#)

