



Payments

A revolutionary platform designed to phase out your rent trust account.



MANAGING PAYMENTS HAS NEVER BEEN EASIER!

OurProperty Payments takes rent and invoice payments from tenants and landlords, and automatically disburses them, leaving you with no end-of-months or time consuming trust account management.

Your agency receives its fees, creditors and tradies get paid, and landlords receive their money however they like. It's all part of the OurProperty complete package, designed to offer business owners and property managers one intelligent solution for managing their properties.

HOW DOES IT WORK?

There are 3 easy payment options for tenants, and multiple landlord options, including withholdings and partial withholdings. Funds can be disbursed according to the landlord preference. The system even predicts upcoming bills, making it super easy to budget.

Agency Benefits

- ✓ No more end-of-months and mid-months
- ✓ Less time on receipting and reconciliation
- ✓ Reduces internal and agency fraud
- ✓ Phase out your rent trust and all its associated fees
- ✓ Automatic management of rental payments and bills
- ✓ A better experience for your customers
- ✓ Get paid your fees every day

Landlord Benefits

- ✓ More reliable rent payments in real banking time
- ✓ More control over how their investment is managed
- ✓ Choose how bills are paid
- ✓ All financials in one place 24/7 on the Landlord Portal
- ✓ Makes tax time easy
- ✓ Funds are cleared quicker than trust and more securely
- ✓ Reduced rent arrears

Tenant Benefits

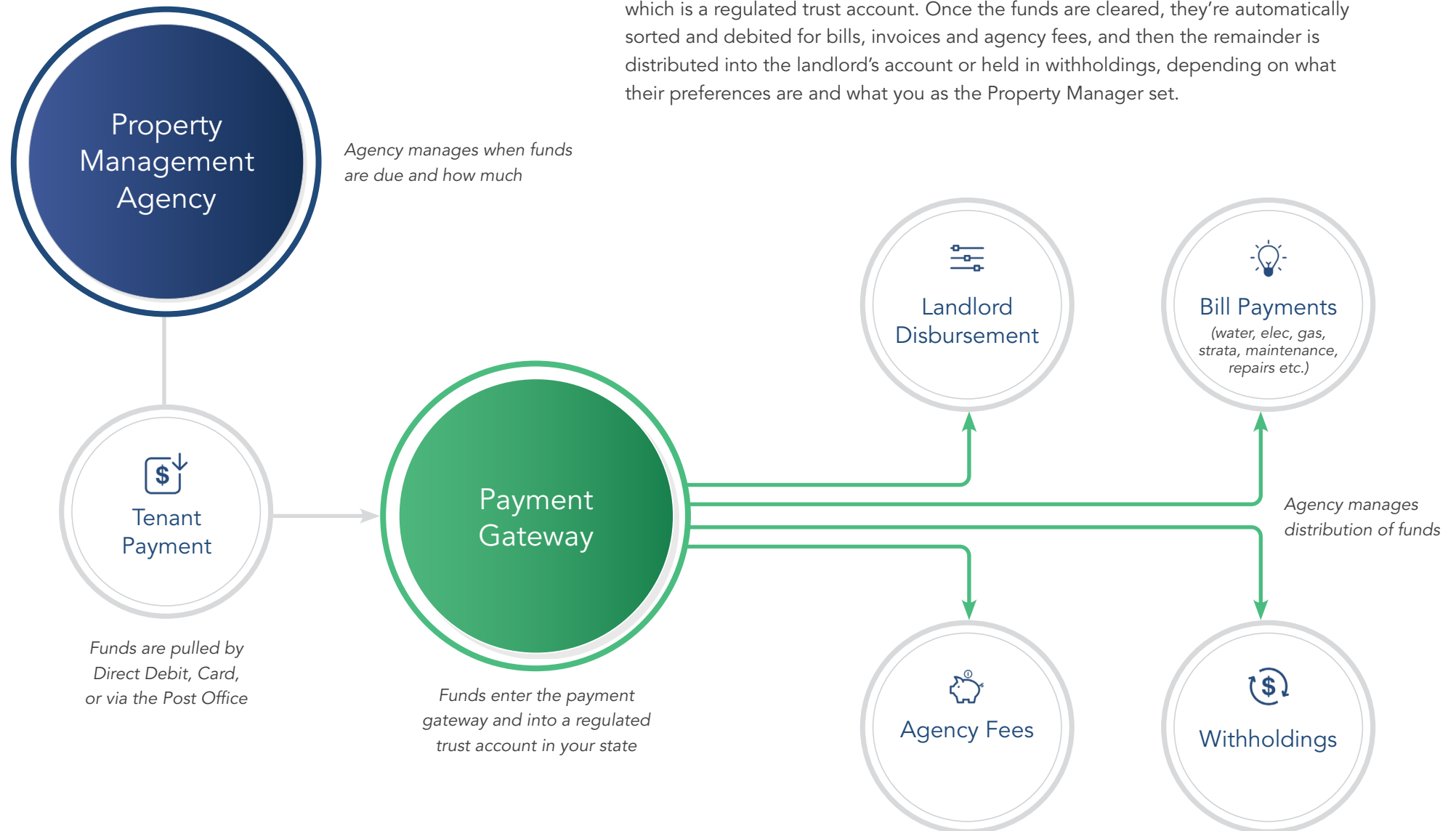
- ✓ Set and forget direct debit option
- ✓ Email and SMS alerts to remind them when rent is due
- ✓ Secure payment options via bank account, credit/debit card or AusPost
- ✓ Dedicated rent section in the tenant app to manage frequency, due date and arrears
- ✓ 24/7 rental ledger
- ✓ A fantastic rental rewards program to save \$\$\$



How the Funds Flow

The system automatically draws funds from the tenant when their rent is due.

Funds travel through our secure payment gateway and into a disbursement account, which is a regulated trust account. Once the funds are cleared, they're automatically sorted and debited for bills, invoices and agency fees, and then the remainder is distributed into the landlord's account or held in withholdings, depending on what their preferences are and what you as the Property Manager set.





TENANT PAYMENT OPTIONS

Tenants have up to 3 options for rent and invoice payments, depending on your office preferences.

These payment options include direct debit, card, and Australia Post, and will incur small bank fees per payment depending on your state and agency preferences.

We also offer a tenant rewards program for tenants who are charged bank fees to recoup the costs of those fees. They can access discounts at hundreds of big-brand stores across Australia and online.



LANDLORD OPTIONS

The system can automatically withhold funds for predicted upcoming bills and invoices, so you don't have to.

Even yearly invoices, such as insurance, can be automatically withheld from rent throughout the year to pay for these. You can also create manual withholdings, disburse funds immediately to landlords, or disburse them monthly depending on landlord preferences.



Compliance and Security

Our system is fully compliant with Payment Card Industry (PCI) data security standards and Anti Money Laundering and Counter Terrorism Financing AML/CTF laws, meaning we have greater security over cardholders' details, and reduced risk of credit card fraud.

OurProperty complies with legislation from every state in Australia regarding the management of real estate funds and banking regulations. OurProperty is the only company to operate a regulated trust account in every state where we operate.



Ready to get started?



Chat to us today to find out more:

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